



## Introduction

In line with NSW Government guidelines, public transport will be using floor and seat stickers to assist customers maintain 1.5 metres physical distancing so far as reasonably practicable.

This is consistent with the Australian Health Protection Principal Committee (AHPPC) and Safe Work Australia guidelines for COVID-safe public transport operations, as well as wider community messaging and NSW Health advice on the need to maintain physical distancing.

This document provides guidelines for bus operators on how to appropriately use seat stickers. Transport operators should use these guidelines in conjunction with their individual work health and safety risk assessments.

## Sticker types

<p><b>Seat sticker</b></p> 	<p>For placement on vehicle seats.</p> <p>For placement on benches and other seating at transport facilities.</p>
<p><b>Floor sticker</b></p> 	<p>For placement on trains, metros, ferries and light rail vehicles which have sufficient space to allow standing customers.</p> <p>For placement at public transport facilities such as interchanges, train and metro stations, ferry wharves, light rail and bus stops* that are under the control of the operator.</p>

## Transport facilities

This section relates to public transport facilities such as transport interchanges and bus stops under operator control.

Facilities differ widely in size and layout. As such, the operator should assess the requirements for sticker placement – how many and where – for each facility individually.

**Seat stickers** should be placed on benches and other seated waiting areas to permit customers to keep 1.5 metres apart.

**Floor stickers** should be placed to provide a distance guide of 1.5 metres between customers. Consider where customers are most likely to crowd or gather, such as when:

- entering and exiting the facility
- queueing to use a ticket office or Opal top-up machine
- queueing to pass through a ticket gate or use an Opal fixed reader
- entering and exiting escalators, stairs or lifts
- waiting on a platform for the vehicle to arrive

- boarding the vehicle
- at any other points where it is likely that customers will congregate and need to maintain physical distancing.

## Transport vehicles

Stickers should be placed as a guide for where customers should sit or stand to allow physical distancing of 1.5 metres so far as reasonably practicable.

**Seat sticker location:** Stickers should be placed on the seat back.

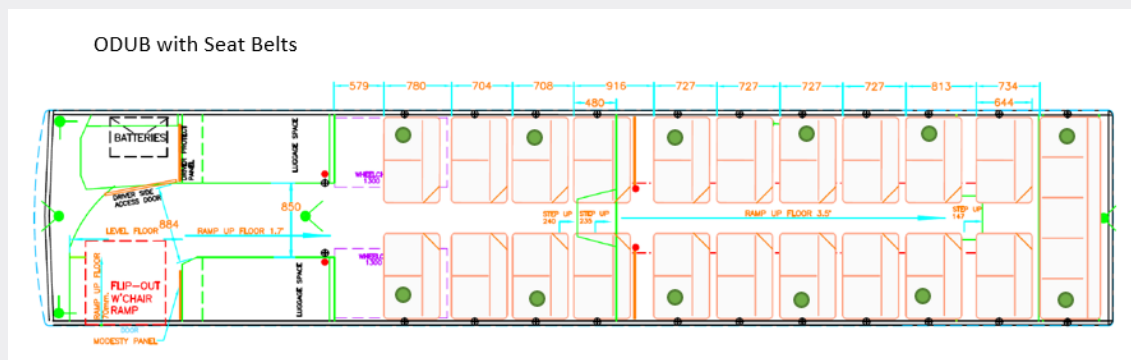
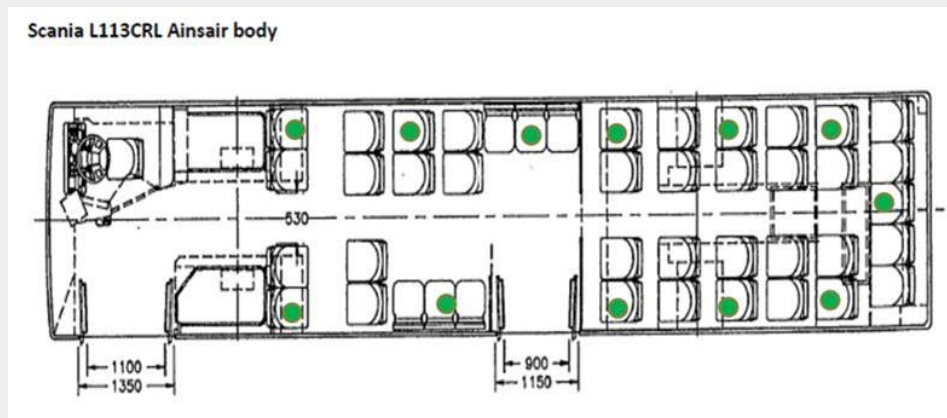
**Priority seating:** Operators should place seat stickers on these seats where possible so they are available to customers. An exception would be where the seats are directly behind the bus driver, which should not be used.

**Families or household groups:** Such groups should be permitted to sit together. However, operators should apply stickers on the basis that all passengers will be seated individually from each other (i.e. operators should not designate a family seating area).

**Dedicated school bus services:** Stickers should not be placed on buses only used for dedicated school services.

Due to the variety of transport vehicles and layouts, indicative floor plans for only a small sample of vehicles has been included. Operators should determine how best to use these stickers, consistent with AHPPC and Safe Work Australia guidelines and their own individual work health and safety risk assessments.

### Indicative Sticker Plan for bus (green dots)





Guidelines for placement (not applicable to every bus type)

- No seating in the row directly behind the driver
- Maximum of two seated customers per row
- No standing space on buses
- Alternate rows used only
- 1.5m distance between stickers so far as reasonably practicable

## Monitoring and maintenance

Operators should monitor the condition of stickers for wear and tear and replace them as necessary.

## Contacts

To order additional stickers or for enquiries contact your Contract Manager.