



Your local bus service



Back To School Bus Travel Information

Who is eligible for
free travel?



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- ✓ All Children in Kindergarten – Year 2 are eligible for School Free Bus Travel no matter how close to the school they live.
- ✓ Children in Year 3 – Year 12 are also eligible for school free bus travel assuming the following guidelines:
 - ✓ **Year 3 – Year 6:** you must live outside a radial distance of 1.6 km from the school or 2.3km walking distance.
 - ✓ **Year 7 – Year 12:** you must live outside a radial distance of 2.0 km from the school or 2.9km walking distance.
 - ✓ Children within these distances may still be eligible to apply on safety or medical grounds.



When to apply or update?



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✓ **You must complete a new online application if:**

- ✓ Starting at school for the first time in NSW ie (Kindergarten)
- ✓ If your child requires travel to a second parental address in dual custody situations.

You must also complete an updated online application if the following applies to your child:

- ✓ Moving schools
- ✓ Moving address
- ✓ Progressing from Year 6 into Year 7



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How to apply?



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How to apply for student travel online?

- Access the Transport for NSW website, SSTS section
<https://transportnsw.info/tickets-opal/ticket-eligibility-concessions/school-student-travel>

4 easy steps!

1. Add your details
 2. Select the bus operator or bus operators if using more than one bus
 3. Review details
 4. Complete: Note reference number for tracking
- If you are unable to access the web or have difficulty in completing the online application please contact

Transport for NSW on 131500



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What's Next?



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What's Next?

- The school will check the details of the application and validate
- Once validated TfNSW then notifies relevant bus operators
- Students travelling on Sapphire Coast Buslines a bus pass will be printed
- At the start of the year, the school will hand out the bus passes then during the year passes will be distributed on the bus or by mail.



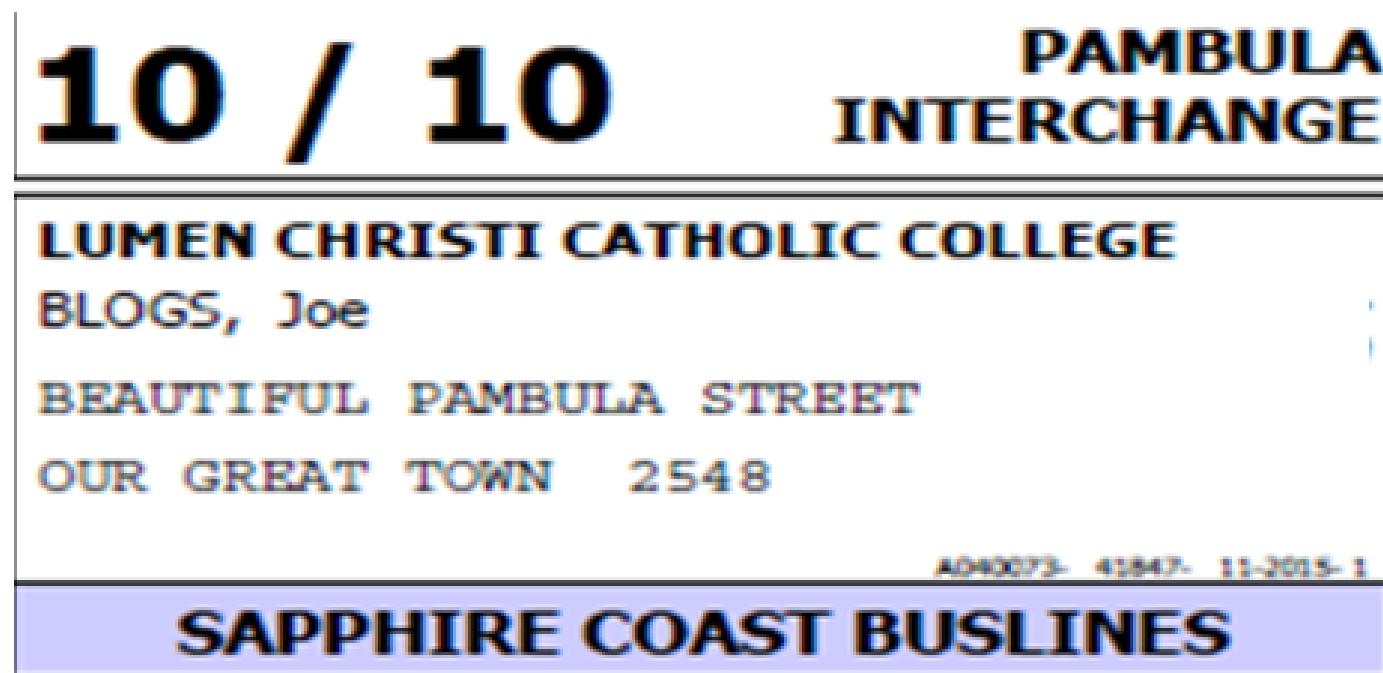
Bus & Term Passes



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Bus Passes

- Bus Passes must be shown each time when boarding Sapphire Coast Buslines buses.
- We recommend for young children using luggage tags to hold pass and attach to school bags.
- Replacement cost for all lost passes is \$15.00.



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Term Passes or alternate routes of travel

- School Free Travel provided to children by the state government is for the purpose of travel from **Home to School ONLY**
- If for some reason your child needs to travel on a different bus or a further distance for work, after school care or sport, for example, a fare is required.
- Sapphire Coast Buslines have Term Passes for purchase at a cost of \$50.00 per term which allows unlimited travel on any Sapphire Coast bus for the term. Purchase Online - <https://scbuslines.com.au/product/school-term-travel-pass/>
- Yearly passes are discounted by 10%



Frequently Asked Questions?



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Frequently Asked Questions

Q: How will I know which bus my child catches

A:

- Go online to the website and enter your address to find out the bus number and bus stop information
- <https://scbuslines.com.au/school-student-busservices/school-bus-times-and-bus-stop-locations/>
- Call our office for bus times and bus numbers.
- The bus number your child catches is printed on their bus pass, which will be issued during Term 1.



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Frequently Asked Questions

Q: Why do the children have to show their passes every day?

A: This assists the driver to know they are on the correct bus, and to know where they should embark and disembark the bus. It is a requirement of the driver to check every day – it is their job!



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Frequently Asked Questions

Q: My child is catching the bus for the first time, can I travel with them?

A: If you are concerned about your child's first few journeys to the school we are more than happy for you to travel for free on the bus with them – please call our office to arrange.



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Frequently Asked Questions

Q: What happens if your child catches the wrong bus or fails to disembark at the right stop?

A: Phone our office straight away on 6495 6452 and we will radio through to our drivers to locate your child. We will then organise to have the bus meet you at a different stop, or if possible, divert the bus at an appropriate point back to your child's right stop.



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Frequently Asked Questions

Q: What happens if my child loses something on the bus?

A: If you think your child has left something on the bus, just give us a call at our office. We have a comprehensive Lost Property System where we make every attempt to return the property to its rightful owner.



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Frequently Asked Questions

Q: Primary and High School children on the same bus?

A: In some school bus situations, there will be a mixture of both primary and high school children. It is company policy that the high school children sit at the back of the bus, and the primary children are seated at the front nearest the driver.



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Frequently Asked Questions

Q: Who is driving your children to school?

A: Sapphire Coast Buslines prides itself on its driver training and employment practices. In line with Guidelines set out by Transport for NSW, all our drivers have a Driver Authority, Medium Rigid Licence or higher and a current Working with Children Police Check. Our drivers are also offered customer service training, and training in working with customers who may have special needs.



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